

CleanMyMac 2 | FAQs

1. **Why do you support only Mac OS X 10.7 and higher?**

We take advantage of the latest technologies provided by Apple to ensure the best experience for our users. There are plenty of goodies from Apple like ARC, Auto Layout, XPC, Core Animation, Notification Center, Sharing Services, popovers, view based tables and outlines, full-screen mode and many more new technologies, and we took advantage of all of them in CleanMyMac 2. However, some of its features are not available for earlier versions of OS. That is why we will keep supporting CleanMyMac Classic for the users working on earlier versions of OS.

2. **Why did CMM2's development take so long?**

High quality of our products is MacPaw's #1 priority. When we were designing CleanMyMac 2 from scratch, we considered every piece of feedback we'd gotten from a great number of our users. And now, we can proudly present the product we've made.

3. **But, you've launched a couple of other products this year — why didn't you put more effort into developing CleanMyMac 2 instead?**

While Gemini and CleanMyDrive were in development, we were working hard on the prototypes and usability of CleanMyMac 2. So, in short, the work on CleanMyMac 2 wasn't slowed down by our other products.

4. **You don't really need system cleaning utilities for the latest versions of Mac OS, do you?**

System cleaning functionality is only about 30% of what CleanMyMac 2 covers. Mac OS runs its own maintenance scripts once a day, a week, and a month. However, there are still files like universal binaries, localization files, hidden trashes, and others that take lots of space and remain untouched by these scripts. So, it is still recommended to have an additional, periodically-used maintenance utility to keep your Mac clean. This is why CleanMyMac 2 sports a regular maintenance feature, which prompts a user to scan his/her Mac every month, if another scheduled timeframe is not set by the user.

5. **What is the key feature of CleanMyMac 2?**

Automatic Cleanup is probably one of the key features of CleanMyMac 2. Its algorithm will suggest to remove files which are 100% safe for deletion. It usually includes items from the System, iPhoto, and Trash Cleanup modules. It wipes out most of the stuff that is safe-to-clean from a user's Mac with no noticeable "loss".

6. **How is CleanMyMac 2 different from CleanMyMac 1?**

While CleanMyMac 1 remains a great Mac cleaning and maintenance utility, CleanMyMac 2 introduces a new, complex solution for reclaiming extra hard drive space and keeping your Mac well-organized. The cleaning functionality of CleanMyMac 2 was enhanced by more sophisticated scanning algorithms and additional features like iPhoto Cleanup and Large & Old files. And in addition to these added features, CleanMyMac 2 helps you manage and troubleshoot your apps, preference panes, plugins, extensions, and widgets.

7. **How does the iPhoto cleanup feature work?**

iPhoto Cleanup is unique module that lets you significantly reduce the size of your iPhoto Library. The library typically contains invisible files you don't even know about — the

originals of images you have imported and modified afterwards; for example, imported RAW files, rotated photos, or color-corrected images. These corrected photos have service clones, which can be safely removed without harming your iPhoto Library.